Amsterdam University of Applied Sciences | DIGITAL SOCIETY SCHOOL

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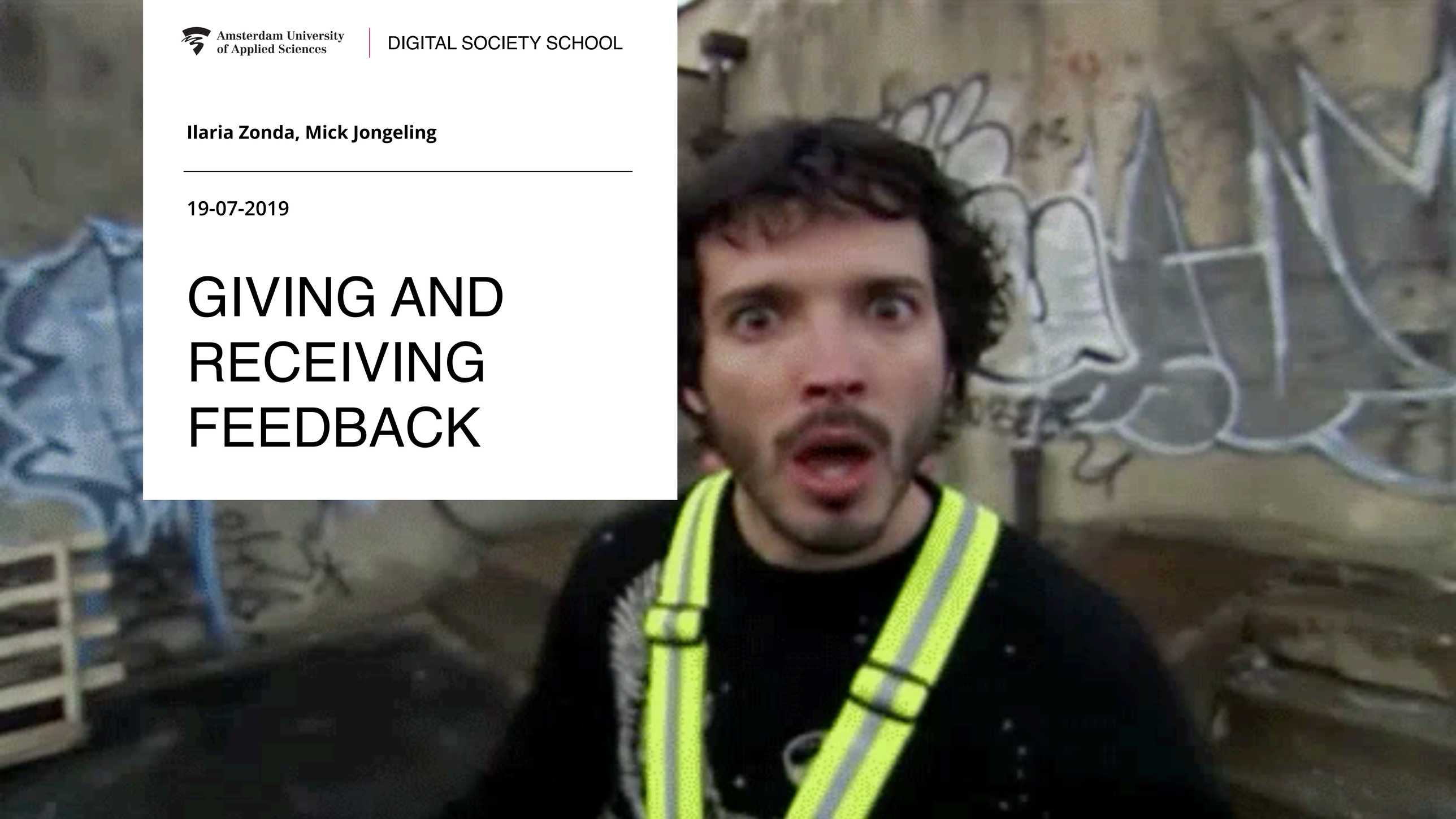
GIVING AND RECEIVING FEEDBACK



HOW TO GIVE FEEDBACK

- BE CURIOUS.
- BE KIND.
- BE CONSTRUCTIVE.
- BE DIRECT.
- BE CRITICAL.
- BE KIND.

WHAT TO GIVE FEEDBACK ON

- STRUCTURE OF PRESENTATION.
- COMMUNICATIVE VALUE.
- NON-VERBAL COMMUNICATION.
- STRUCTURE OF METHODOLOGY.
- DESIGN CHOICES.
- PUBLIC SPEAKING.

BAD FEEDBACK

I THINK…

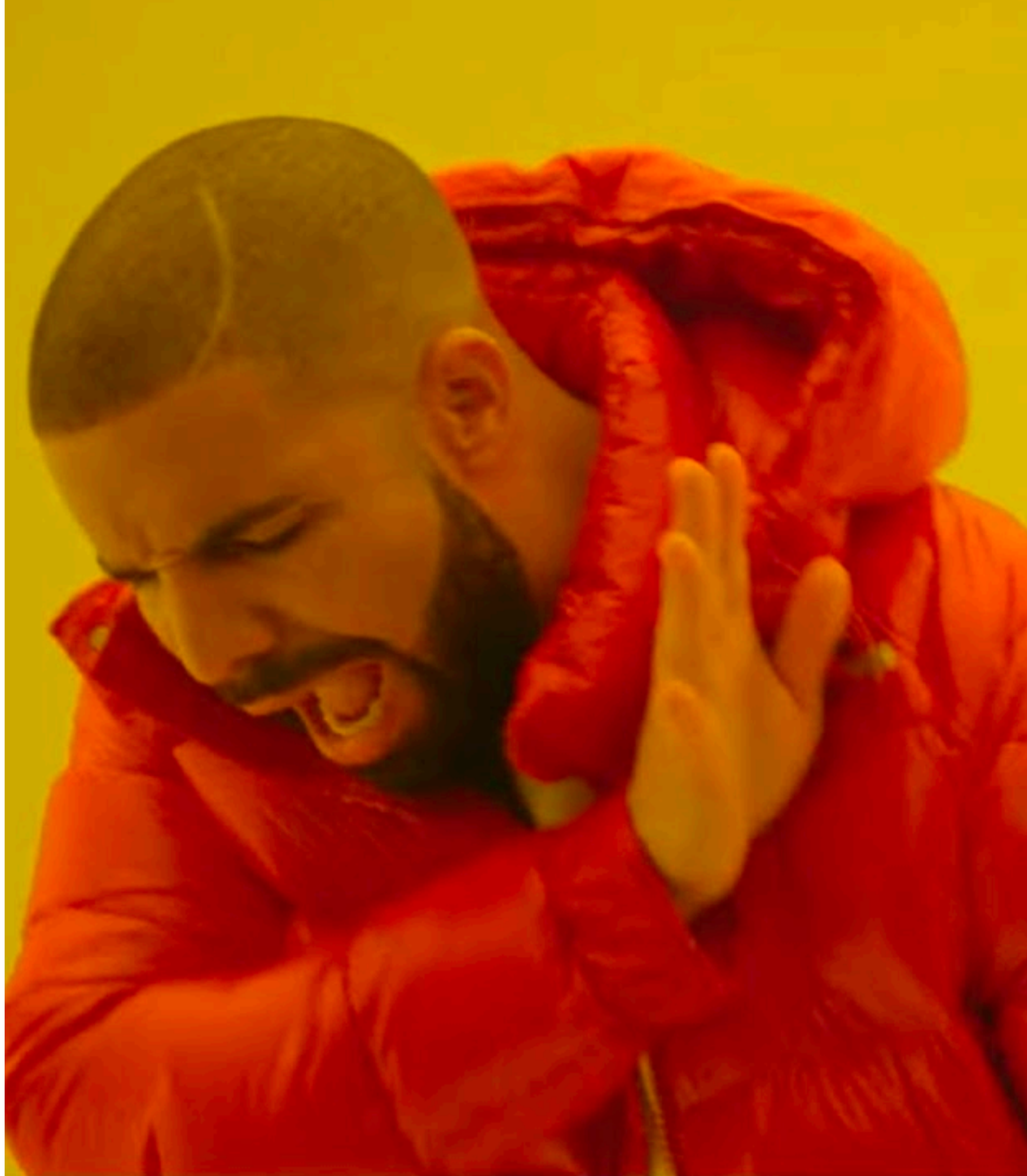
I WANT…

I DON’T KNOW HOW, BUT…

YOU SHOULD…

I LIKE IT.

IT’S NICE.



GOOD FEEDBACK

I FEEL...

COULD YOU DO...

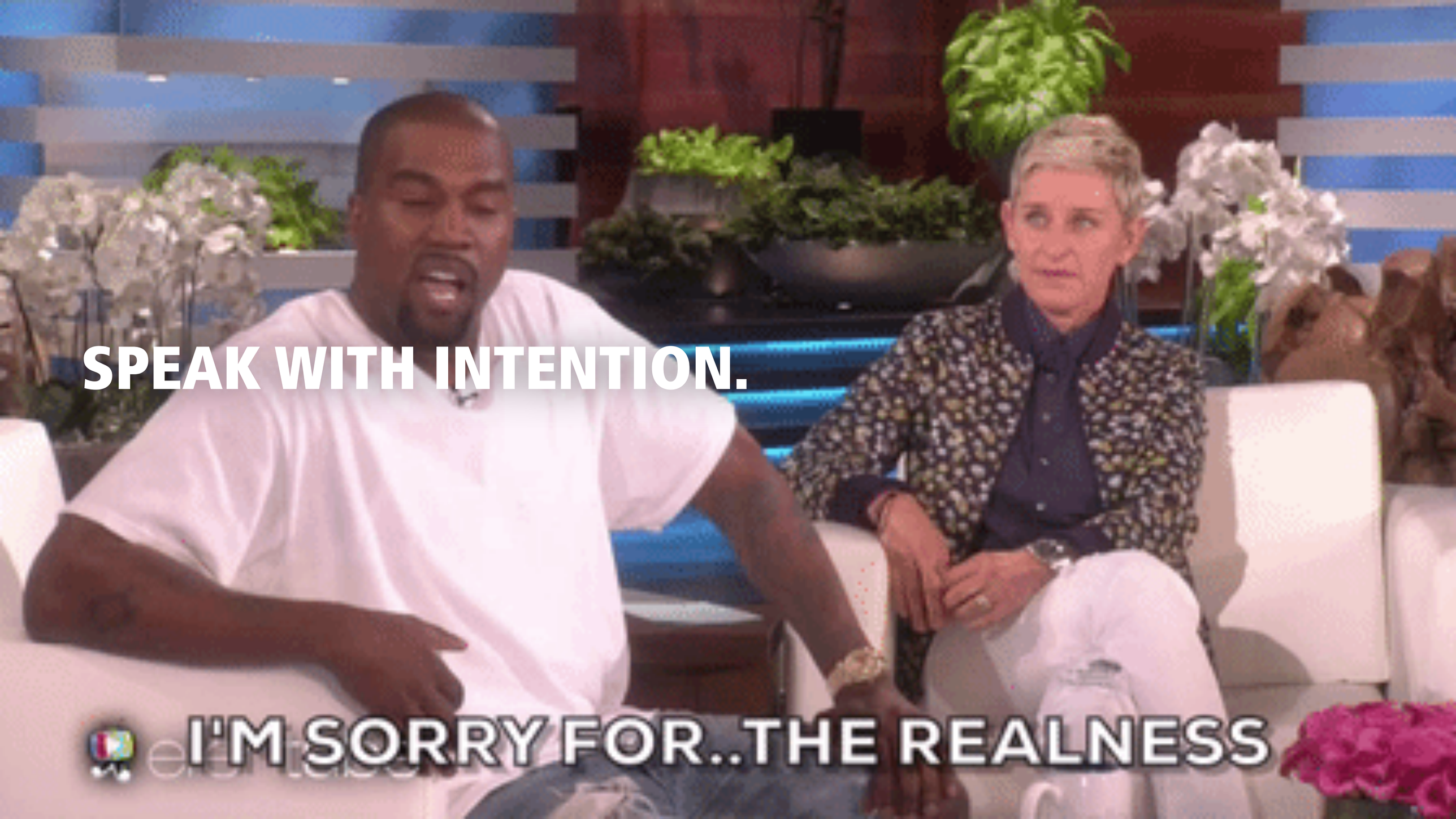
I MISS...

I WOULD LIKE TO SEE MORE OF...

I THINK IT WILL BE BETTER IF...

GOOD JOB WITH...

LISTEN WITH CARE.
You might want to listen.


SPEAK WITH INTENTION.
I'M SORRY FOR..THE REALNESS

FORMULATE YOUR THINKING.

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WHERE CHANGE TAKES SHAPE